



**BIG COPPITT DISTRICT RECLAIMED WATER SERVICE AREA**

**RECLAIMED WATER GUIDE  
ACKNOWLEDGEMENT  
OF RECEIPT & REQUEST FOR  
SERVICE**

The applicant acknowledges receipt of the Reclaimed Water Guide and agrees to abide by the reclaimed requirements summarized in the Guide, as well as those fully described in the FKAAs Rules and Regulations located on the FKAAs website at [www.fkaa.com](http://www.fkaa.com).

FKAA Account Number \_\_\_\_\_ Applicant's Phone Number \_\_\_\_\_

Applicant's Name (Printed) \_\_\_\_\_

Applicant's Signature \_\_\_\_\_ Date \_\_\_\_\_

Service Address \_\_\_\_\_

**Florida Keys Aqueduct Authority  
Customer Service Offices**

1100 Kennedy Drive  
Key West, Florida 33041

3200 Overseas Highway  
Marathon, FL 33050

91620 Overseas Highway  
Tavernier, FL 33070

(305) 296-2454

**RECLAIMED WATER  
RULES AND REGULATIONS**

Please visit [www.fkaa.com](http://www.fkaa.com) for the complete version of Rules and Regulations.

**48-401.018 Maintenance by the Customer.**

The property owner and the customer shall be responsible for the proper connection to and maintenance of all private reclaimed water systems or appurtenances downstream of the Authority's point of delivery on property served by the Authority. The Authority reserves the right to disconnect service to any property on which an irrigation system or other user system of reclaimed water is not properly maintained. In addition, should the customer require reclaimed water at different pressures, or different quality, or in any way different from that normally supplied by the Authority, the customer shall be responsible for the necessary devices to make these adjustments, provided, however, that such devices shall require the prior approval of the Director.

**48-401.020 Discontinuing Service - By Authority.**

(1) The Authority may discontinue reclaimed water service to any customer due to an infraction of these procedures and regulations, nonpayment of bills, for tampering with any service, for plumbing cross-connections with another water source, or for any reason that may be detrimental to the system. The Authority has the right to cease service until the condition is corrected and all costs due the Authority are paid. These costs may include delinquent billings, connection charges, and payment for any damage caused to the system. Should discontinued service be turned on without authorization, the Authority shall remove the service and make an additional charge as provided by Section 48-203.011(2). The provisions of Section 48-203.011 relating to notices, appeals, fees, and penalties shall apply to the discontinuation of reclaimed water service by the Authority.

**48-401.021 Discontinuing Service - By Customer.**

There shall be no fee for discontinuing reclaimed water service. Service may be terminated by notifying the FKAAs Customer Service Department.

**48-401.022 Service interruption.**

(1) The Authority reserves the right to discontinue service to any portion of, or the entire, reclaimed water system as deemed necessary by the Director.  
(2) The Authority has the right to establish schedules which restrict the use of the reclaimed water system at certain times in order to reduce maximum pressure demands on the system and to regulate usage during periods of limited reclaimed water availability.

**48-401.023 Authority Responsibility.**

The Authority will reasonably attempt to deliver an adequate supply of reclaimed water of good quality at all times. However, no assurances or guarantees shall be provided to customers or to others regarding the quantity or quality of the water due to circumstances beyond the Authority's control.

**48-401.026 Customer Responsibility.**

(1) All new private reclaimed [water] systems constructed in areas where the Authority has determined to make reclaimed water available shall be constructed in accordance with the Authority's Minimum Design and Construction Standards and Specifications - Reclaimed Water. The owner shall provide the Authority with a schematic drawing of the system, when required. All applicable permits shall be required prior to installation or modification.  
(2) Reclaimed water service lines to single family customers may include a special hose bibb connection downstream of the master valve and below ground in a lockable meter box. The aboveground hose bibb must be locked and labeled as required by FDEP requirement 62-610. The customer shall assure that any consumption from the hose bibb is used for non-potable purposes. Any customers proposing to use reclaimed water in industrial applications for any reason not listed in FAC 62-610, must provide certification by the Florida Department of Environmental Protection that this usage is in compliance with Florida Department of Environmental Protection Rules, Chapter 62-610, Reuse of Reclaimed Water and Land Application.

**48-401.027 Meter Requirements.**

(1) The Authority will require reclaimed water meters for all customers using reclaimed water.  
(2) Appropriately sized meters shall be required for all commercial, industrial, bulk and multi-family dwelling unit uses as determined by the Authority's Engineering Department.

**48-401.027 Cross-connection Control.**

(1) In all premises where reclaimed water service is provided, the public potable water supply shall be protected from actual or potential cross connections by a backflow prevention device. All such devices shall be installed, tested, and maintained in accordance with section 48-104.013. Where any cross-connection is found, it shall be disconnected.  
(2) To determine the presence of any potential hazards to the public potable water system, the Authority shall have the right to enter upon the premises of any customer receiving reclaimed water. Each customer of reclaimed water service shall, by application or by use of service, be deemed to have given implied consent to such entry upon the premises.

Adopted 12/19/02; Revised: 10/01/17

**FLORIDA KEYS  
AQUEDUCT AUTHORITY**



**CONNECTING TO  
RECLAIMED  
WATER**

