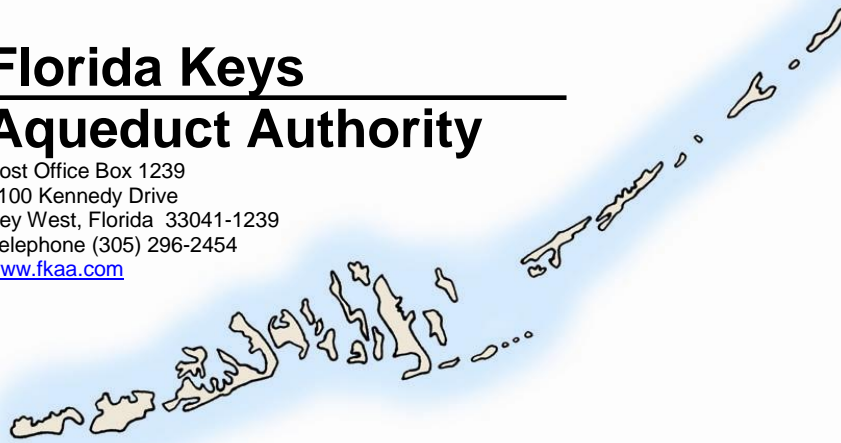




# Florida Keys Aqueduct Authority

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January 26, 2010

## Notice of System Improvements to Key Haven Wastewater System

The Florida Keys Aqueduct Authority has had great success in improving the operation of the Key Haven wastewater system following our recent acquisition of the utility.

Our next phase of the system improvement program includes a thorough cleaning of debris that has accumulated over the years in the gravity collection system. We will begin this phase with our contractor, National Power Rodding Corporation, in the coming weeks. This maintenance activity will help prevent blockages and improve gravity flow.

The cleaning involves the use of high velocity water from a jet rodding machine, and the removal of debris using a sewer vacuum truck. You may notice the contractor at the edge of the street near your yard. They are simply locating the sewer lateral from your house so they can access the sewer main in the street.

Customers should not experience any interruption to their normal wastewater service throughout this process.

You will be notified by door hanger on a street by street basis as the work progresses. Additional contact information will be provided on these door hangers. This project should be completed by the end of March. If you have any questions about the project, please contact Olympia Newton at 305.295.2144.

Thank you for your cooperation as we work to improve the Key Haven system.